



Expand your view

Surveys

Anesthesia Programs

- Patient Satisfaction
- Surgeon Satisfaction
- Anesthesiologist Satisfaction
- CRNA/AA Satisfaction
- Peer-to-Peer

External Science

- Patient Satisfaction
- C&G CAHPS
- CAHPS Surgical Care
- CAHPS PCMH
- Maintenance of Physician Certification
- Ortho Surgery Inpatient
- Hospitalist Inpatient
- Referring Physician Satisfaction

Internal Science

- AHRQ Survey on Patient Safety Culture
- Physician Satisfaction
- Peer-to-Peer
- Employee Satisfaction

Residency Programs

- Patient Satisfaction
- Mentor Satisfaction
- Attending Satisfaction
- Employee Satisfaction
- Peer-to-Peer
- Obstetrical Delivery



Survey VITALS™

Get Better.



At Survey Vitals we are all about helping organizations *Get Better!*

No more paper, no more manual entry of data, immediate alerts, robust reports and awareness screens that update all day so you remain fully aware of the patient experience.

Additional surveys are included for staff, physicians, management and referring physicians. Peer-to-peer surveys are available for physicians, management and staff. Hospitalist, Anesthesiologist and Orthopedic Surgery surveys are HCAHPS compliant for on-visit administration. The solution is evolving, the survey offerings are growing, and we always work to exceed expectations.

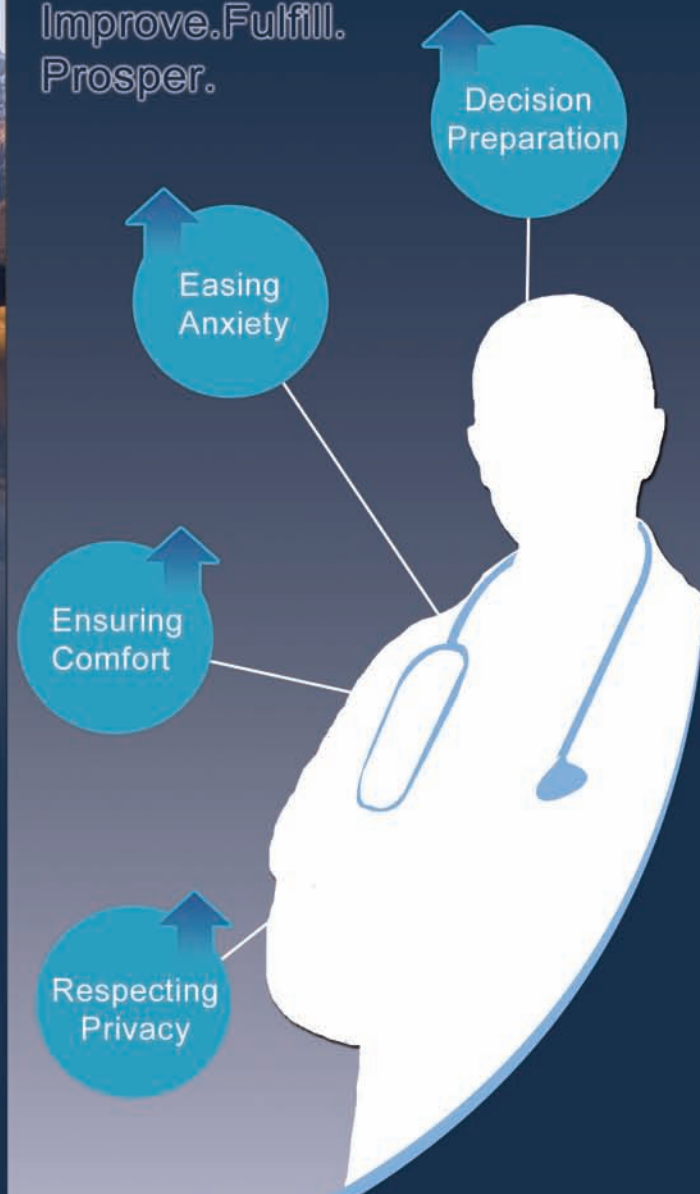
SurveyVitals provides a great solution for groups of any size.

www.SurveyVitals.com

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Observe. Deliver.
Improve. Fulfill.
Prosper.

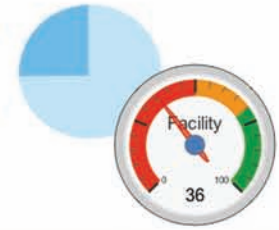


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Quality Assessment Now

Survey Vitals provides physician practices and hospitals with immediate, understandable, and actionable constituent feedback through a proprietary, electronic survey process. Easy to administer surveys with low bias and immediate reporting provide the data required for continuous improvement and increased patient, employee, and physician satisfaction. Survey Vitals measures medical constituencies and requirements including: patient experience, physician satisfaction, employee perceptions of leadership, safety and peer-to-peer evaluations at all levels.

Under half
the cost of the
competition



Observe

- Use survey data to see your organization without preconceived notions.
- Using any internet device, administrators can see a dashboard and robust reports for group, organizational divisions and even individual practitioners.
- Benchmarking provides a valid perspective from which to take action and improve.

Automated Delivery, SIMPL

- It has never been easier to hear and understand what patients, physicians and employees have to say.
- Completely automate your patient surveying process.
 - Using email and interactive voice response technologies along with your patient data software, let our processing engine do the rest. Setup automatic secure transfer of your patient data, sit back, and watch the results roll in.

Did you know?

50% of patients remember the operating suite.

87% of patients remember enough to provide feedback.

“Without measurement we cannot improve.”

Richard P. Dutton, M.D., M.B.A.
Executive Director of the
Anesthesia Quality Institute

Improve

Increase quality through a clear understanding of practice and hospital performance
Make decisions based on the best available evidence.

Benefit from a 360-degree feedback perspective
Listen to your patients, physicians and team members.

Reduce cost
Increased function and greater value at a much lower cost than traditional methods.

Reduce bias
Online administration provides low cost while reducing the bias found with traditional paper and phone interview methodologies.

Increase your awareness and make on-the-spot improvements
Up-to-the-minute feedback is available via portal-based reports, email alerts, and awareness screens.

Track your progress through robust charting
Quality measures, multiple benchmarks, trends and percentile rankings give you all the information you need to improve.

Provide a new standard of care

Fulfill

Specialty Associations
Maintenance of Certification Part IV requirements are included for patient, peer and other communication survey requirements.

Prosper

Patient Satisfaction
Improved patient satisfaction, combined with improved employee satisfaction leads to higher productivity and profitability. Decreases in patient satisfaction are associated with increased complaints and malpractice lawsuits.

Physician Satisfaction
Identify issues, provide a conduit for input and increase physician satisfaction, productivity and retention.

Employee Satisfaction
Improve productivity, profit, employee turnover, safety and patient satisfaction by keeping a close watch on your team's engagement and performance.

